

1. Preface

The following are the exclusively standard conditions for all – also future – transactions, deliveries and services between Cellro B.V. (hereinafter called “Cellro”) and entrepreneurs, juridical persons of public law or special schemes subject to public law about supplies of goods and services to Cellro. Divergent conditions of the supplier are binding for Cellro only then and to the extent that Cellro accepts them in writing for the relevant contract while concluding it. If for a particular order special conditions diverging from the following are agreed to, then the following purchase conditions shall apply as being of secondary importance and as being supplementary. Contrary confirmations of the supplier with reference to divergent conditions are herewith vetoed; such opposing or conditions other than those listed here on the part of the supplier are not acknowledged by Cellro, also if the clauses in offers or confirmation letters contain conditions diverging or supplementary or those mentioned here, unless Cellro had earlier approved of their applicability in writing. The unconditional acceptance of the deliveries and services of the supplier by Cellro or their payment does not signify any acceptance of the conditions of the supplier, also if Cellro accepts the delivery unconditionally with knowledge of the divergent conditions of the supplier being in conflict with the conditions mentioned here.

2. Offers and Orders

The preparation of offers and cost estimates by the supplier are done for Cellro free of cost and without obligation. Departures from this must be permitted in writing by Cellro. The supplier is committed to his offer for 6 weeks. Orders and changes in orders are binding for Cellro only when they are issued on Cellro forms and are submitted to Cellro countersigned by the supplier. The object of delivery is specified by the Cellro article number mentioned in the order and the documentation prepared in that regard. An obligatory quantitative and time schedule can arise only after the delivery plan instalments or blanket purchase orders are issued by Cellro in text form (as per § 126b BGB) without signature to the supplier, provided the supplier does not dispute it within five days after receipt. Orders are valid only when they are given in writing. Oral or telephonic agreements require written confirmations by Cellro. An integral part or basis of the individual purchase contracts is the details of the order given by Cellro along with the relevant documents like drawings, technical delivery conditions, building regulations, material specifications etc., and the applicable regulations for environment protection, for handling hazardous materials, and for accident prevention. In the event of obvious errors, typing and counting mistakes in the documents, drawings and plans submitted by Cellro, there is no liability attributable to Cellro. The supplier is obliged to bring such mistakes to the notice of Cellro, so that the order of Cellro can be corrected and replaced. This applies also to missing documents or drawings. The updated index of drawings already submitted to the supplier should be checked with the Cellro drawings given in this regard. Every order is to be confirmed with signature on the order-form sent by Cellro along with mention of the binding delivery time limit within five working days after receipt. Unless the supplier does not dispute the order within

five working days, the latter is considered as accepted by the supplier, even without the requirement of an order-confirmation. A transfer of the order to a third party without specific written consent by Cellro is not permitted. Product changes or adaptations in the manufacture by the supplier, which lead to changes of specifications, of drawings or quality-standards or otherwise affect the operational safety and functioning of the products manufactured by Cellro, are permissible only with prior written approval of Cellro. Even apart from the issue of approval by Cellro, such changes and adaptations are to be communicated immediately to Cellro in writing. Cellro reserves the ownership rights on the diagrams, models, calculations and other documents made available or produced at the instance of Cellro, as also on the finished and semi-finished products. The passing on to third parties without express written consent of Cellro is prohibited. This applies in particular also to such written documents which are marked as confidential. They are to be used exclusively for production as per the orders of Cellro, and subject to otherwise specified agreements in individual cases, are to be returned to Cellro immediately after completion of the orders without any separate demand for the same. In the event of damage, destruction or of decay, this fact is to be immediately communicated to Cellro in writing. The material provided remains the property of Cellro. It is to be stored separately and is allowed to be used only for execution of orders of Cellro. For reduction in its value or loss the supplier is liable even if it is through no fault on his part. The objects which are made with the material provided by Cellro are the property of Cellro in their respective stage of manufacture. The supplier holds these objects on behalf of Cellro; in the sale price the costs for safe custody of the objects and materials for Cellro are included.

3. Delivery and Delivery Periods

In all orders, whether it be individual orders, delivery plan schedules, or blanket purchase orders, the delivery periods specified are binding and an important contractual obligation. All services must be performed on the specified date at the place named by Cellro. In the event of delays of the supplier, Cellro is entitled to institute legal claims. The delivery period begins with the order. Decisive for compliance with the delivery period is the arrival of the supply at the receiving or utilisation place specified by Cellro. The supplier is obliged to inform Cellro immediately in writing if circumstances arise or come to be known by him, from which it appears that the agreed delivery period cannot be complied with. In this case he has to obtain the decision from Cellro about continued maintenance of the order. About the absence of necessary documents to be provided by Cellro the supplier can use that as a defense only if he has sent a reminder for them in writing and has not received them within a reasonable period. The delivery is done at the cost of the supplier, free of expenses, freight and packaging costs at the receiving or utilization place specified by Cellro. The risk is transferred to Cellro only after acceptance at the receiving or utilization place. If departing from these conditions, delivery is not agreed upon as “delivery free works” (CPT carriage paid to works of Cellro as per Incoterms 2000), the supplier has to make the goods ready for loading and dispatch at the right time and to ask the mutually

agreed cargo forwarder or Cellro for being taken away. The supplier is obliged to inform Cellro of the goods being ready for dispatch and to agree on the modalities of forwarding with the dispatch department of Cellro. The acceptance of goods is possible only during the existing hours for acceptance of goods. For disregard of this regulation the supplier becomes liable for any additional costs that may possibly arise. The supplier is deemed to have defaulted in his performance if he crosses the agreed delivery period, without there being any need for a reminder in advance. In the case of a delay in supply Cellro is entitled to institute legal claims and the supplier is obliged to compensate Cellro for the damage caused by the delay. The acceptance of delayed deliveries does not mean any waiver of further claims resulting from the delay. Besides that Cellro in particular has the right, after fruitless expiry of a reasonable waiting period, to demand compensation instead of the service and to withdraw from the contract. In the case of enforcement of a claim for compensation the supplier has the right to prove that he is not responsible for the failure to fulfil the obligation. For delayed deliveries Cellro has the right independently of the above regulation, to demand by offsetting a possibly higher compensation a lump-sum compensation of 1 % of the net value of the order for each calendar week in progress, totaling at the maximum of 5 % of the net value of the order. The enforcement of a further lump-sum claim for the damage caused by the delay is not ruled out. The supplier has the right to prove that there has been no damage caused or that the damage caused is much less than the lump-sum demanded. If the supplier cannot comply with the delivery periods (delivery dates and delivery periods: hereinafter called "delivery periods") for reasons, for which he is not responsible, the contracting parties are obliged to inform themselves immediately about this and to adjust their contractual obligations in good faith reasonably with due regard to the changed circumstances. This applies in particular to events of force majeure like war, civil war, export restrictions or trading restrictions on account of a change in the political circumstances as also labor disputes, operational breakdowns, operational restrictions and similar occurrences. In this case Cellro is freed from the obligation to accept the ordered supplies and to withdraw from the contract to that extent, as the deliveries because of the delays caused are no longer usable for Cellro from the commercial viewpoint. Similarly, for the duration of the presence of the above mentioned events, for which Cellro is not responsible, Cellro is freed from the obligation of punctual acceptance of the supplies. Commencement of serial deliveries for production can begin only after the specimens have been accepted in writing by Cellro. In this as also in other cases, in which the issue of orders and deliveries, etc depends on approval of specimens, the purchase is considered to be a purchase on trial. After issue of the order against accepted specimens the supplier has to inform Cellro of very proposed change along with submission of new specimens. These need written consent and clearance from Cellro. The same applies to departures from clearance protocols. Partial, excess, or advance deliveries are permissible only with prior consent of Cellro. The additional costs arising from that are borne by the supplier. If delivery is done earlier or more than what was agreed upon, Cellro is not obliged to accept the same, but has

the right on the other hand to return the goods at the cost and risk of the supplier, or optionally to store the goods at the cost and risk of the supplier until the agreed date of delivery. The payment date of the amount owed by Cellro in this case is determined by the contractually agreed delivery date. If delivery is agreed upon in partial quantities or on call, then Cellro can enforce its rights in the event of exceeding the delivery period also in respect of the total contract, even when the circumstances at first are present at the moment only for the installment, not only on the basis of delay in partial deliveries, but rather on the ground that interest in fulfilment of the total contract has failed. With every delivery are to be sent forwarding papers with mention of the order number of Cellro, quantity and unit of measurement, remaining quantity in the case of partial deliveries, as also name and number of the articles. Delays in the processing, which arise because the supplier has failed to give these details, are not the responsibility of Cellro. If the specified packaging and forwarding instructions of Cellro as also the legal redemption obligations in respect of packaging are disregarded, Cellro has the right to refuse acceptance of the goods.

4. Prices and Payment

Unless clearly specified otherwise, the agreed prices are fixed prices and rule out every type of supplementary demand. This does not apply insofar as the supplier makes a general reduction in his relevant prices. The prices are taken to be inclusive of packaging, freight and all incidental costs and free for delivery at the place of use. The return of packaging needs a separate agreement. Bills are to be submitted along with the numbers of the order, of the article, and of the delivery note numbers of Cellro and the supplier number of the supplier. If no prices are mentioned in the order, the currently applicable prices of the supplier with the customary discounts are valid. The risk lies with the supplier at the time of forwarding and passes on to Cellro only after arrival of the goods at the receiving or utilization place specified by Cellro (CPT works Cellro as per the Incoterms 2000). With each delivery are to be enclosed forwarding papers along with mention of the order number, of the article number(s) of Cellro as also the size and weight. Bills are to be issued to Cellro in duplicate at least 14 days before the due date for each order separately, along with all the related data like order number, article number, delivery note number, VAT identification number and quantity and unit of measurement, remaining quantity in the case of partial deliveries etc. For all consequences arising from non-compliance with this obligation the supplier alone is responsible, insofar as he does not prove that he is not responsible for these omissions. The payment is done, unless otherwise agreed upon in writing, only after complete receipt of the goods defect-free or after defect-free completion of the service and after punctual receipt of the bill. In the case of agreed partial deliveries or blanket orders this applies appropriately. The payment is done by Cellro in the manner customary in the trade. The discount for payment within 14 days, counted from complete and defect-free arrival of the goods and after receipt of a proper auditable bill, amounts to 3 %. Delays caused by incorrect or incomplete bills are not taken into account for discount periods. All payments are done subject to physical and computational inspection and to the

rights of Cellro arising from defective supplies, also when this is not clearly stated by Cellro at the time of payment. Insofar as claims and complaints are already known to exist, Cellro has the right to hold back the payments. Suppliers, who intend to adopt the factoring process in respect of their claims against Cellro, have to inform about this already in their offers; this needs the written consent from Cellro. For ongoing deliveries Cellro has the right, also when for each individual delivery a separate bill is issued, to make the total payment in each case at the end of the week, without thereby losing the claim to agreed discounts. The rights for offsetting and withholding payments within the legal limits are open to Cellro against the suppliers. To that extent Cellro has the right to offset the supplier's claims with the claims of Cellro against the supplier. The enforcement of a withholding right or offset with possible counter-claims of the supplier is permissible only with legally decided or undisputed counterclaims. Claims of the supplier against Cellro may be transferred to third parties only with the written consent of Cellro. The consent will not be denied without there being important grounds for the same. The supplier has no right to raise the defense of insecurity as per § 321 BGB. Advances and down-payments are given by Cellro only if it is so agreed upon and the supplier gives Cellro a security for example through a performance bond of an inland credit institution. Payments made are not deemed to be acknowledgement of a defect-free delivery as per specifications. Unless otherwise agreed all payments are done per agreed terms subject to our purchase order delivery date.

5. Warranty

Incoming goods would be as far as possible and as soon as possible inspected by Cellro in the usual course of business for possible differences in quality and quantity and for damage during transport and defects discovered would be notified. The notification is in each case within the time limit if it reaches the supplier within a period of five working days counted from the arrival of goods. In the case of hidden defects the notification period is counted from the day of discovery. The supplier abstains to that extent from raising the objection of delayed notification. Decisive for number of pieces, size and weight of a delivery shall be the values determined by Cellro during the inspection of incoming goods. The legal claims for defects are open to Cellro without any limitations. In every case Cellro has the right to demand from the supplier either removal of the defects or delivery of new goods; for the replacements also apply in respect of the warranty the same conditions as those for the original deliveries. The decision here lies with Cellro, whether removal of defects through repairs or delivery of new defect-free goods should be demanded. Besides the existing legal claims to supplementary performance, in particular the right to price reduction, the right to damage compensation instead of performance and the right to withdraw from the contract are expressly reserved by Cellro for itself. If the supplier does not meet his obligation of supplementary performance within the time-limit fixed by Cellro or if the supplementary performance is unacceptable to Cellro, the right lies with Cellro to carry out the necessary measures on its own at the cost and risk of the supplier or to get them executed by a third party. The same applies independently of a possible obligation of supplementary

performance if there is any danger in delay or there is a special need for urgency. If the supplier does not meet his obligation of supplementary performance within the time-limit fixed by Cellro or if the supplementary performance is unacceptable to Cellro, the right lies with Cellro to withdraw from the contract and to return the goods at the cost and risk of the supplier, without there being any rights to compensation to the supplier in this regard. The right to damage compensation instead of performance remains unaffected thereby. The supplier guarantees that all deliveries conform to the latest state of technology and science, and that all applicable legal and technical conditions, in particular the rules and guidelines of government authorities, professional associations and industrial associations are complied with. If in individual cases departures from these conditions, rules and guidelines are necessary, the supplier must obtain the written consent of Cellro in this regard. The liability for material defects is not limited by this consent. In addition the supplier is liable for all damages arising directly or indirectly on account of the defective goods. If on account of defective deliveries a piece-by-piece or a 100% inspection of the received goods becomes necessary, the costs arising from that will be borne by the supplier. The supplier guarantees that in respect of the supplied goods third party rights do not exist. A reservation of proprietary rights agreed to with a third party or passed on by the supplier is not recognized by Cellro. The supplier guarantees that with his deliveries and their utilization by Cellro no patents or other protective rights of third parties are violated. The supplier frees Cellro and its customers at the first demand from all claims arising from the use of such protective rights and reimburses Cellro and its customers all costs, which may arise in this regard. This does not apply insofar as the supplier has produced the delivered goods as per the drawings, models or equivalent other descriptions or plans and does not know or in respect of the goods produced by him cannot know that through that third party rights are violated. The limitation period for these claims from Cellro amounts to ten years, counted from the date of conclusion of the contract. The rights of recourse to the "entrepreneur" in the sense of §§ 478, 479 BGB are available to Cellro against the supplier also then, when there is no sale of commodities. The warranty period amounts, unless otherwise agreed upon, to 36 months counted from the date of receipt of the goods. If the supplied goods are procured for re-sale or for utilization in the manufacture of Cellro products, then the warranty period begins from the point of time, in which the warranty period for the Cellro product fitted with the delivered goods begins, at the latest however 6 months after delivery to Cellro.

6. Liability, Product Liability

If Cellro is confronted with a claim on account of product liability, the supplier is obliged to exempt Cellro from such claims upon first request, so long as and to the extent that the damage is caused by a defect in the contracted goods delivered by the supplier. In the cases of a liability regardless of culpability of Cellro this would be still applicable only then, if the supplier is also at fault. So long as the source of damage lies within the range of responsibility of the supplier, the latter bears the burden of proof to that extent. The supplier takes over in these cases all costs and expenses including the costs

of a possible prosecution or product recall. Other legal claims remain unaffected. To ensure the exemption obligation, accepted as per 6, first paragraph, the supplier is obliged to mark the goods delivered by him in such a manner, that they can be permanently identified as his goods. The supplier is obliged to maintain quality assurance corresponding to the latest position of technical and legal requirements and to prove it on demand to Cellro. The supplier is further obliged to insure himself for a suitable amount against all risks from product liability including the precautionary risk of product recall and to show this insurance to Cellro on demand. Additional claims for damage compensation from the side of Cellro against the supplier remain unaffected.

7. Environment Protection Conditions

For materials, which on account of legislation, executive orders or other conditions, or on account of their composition or their effect on the environment must be subjected to special handling in respect of packaging, transport, storage, contact and/or waste disposal, the supplier has to attach to the order confirmation a completely filled-in safety datasheet, another data-sheet possibly required for further re-sale abroad and a relevant accident procedures sheet. In the case of changes in materials or in the legal conditions the supplier has to send to Cellro the updated data-sheets and instruction-sheets.

8. Limitation of Liability

For damages, Cellro is liable as per the legal provisions, so far as they are caused deliberately or through gross negligence or because of culpable violation of an important contractual obligation. So far as the damage is not caused by a deliberate violation of the contract for which Cellro is responsible or by a culpable violation of an important contractual obligation, the liability for damage compensation is limited to typically arising and foreseeable damages. The same applies when claims are made against Cellro for compensation of damages instead of performance of the service. Unless specified otherwise in the above, the liability for damage compensation by Cellro is ruled out; this does not apply insofar as there is a usual insurance cover for liability due to a culpably caused material damage by Cellro. All claims for damage compensation because of injury to health, to the body or to life remain unaffected. Also claims on the basis of a provision of the product liability law remain unaffected. Any additional liability for damage compensation is ruled out – regardless of the legal nature of the claim being enforced. This applies in particular to claims for damage compensation from a fault while concluding the contract because of violating other obligations or because of tort claims for compensation of material damages as per § 823 BGB. To the extent that liability for damage compensation against Cellro is ruled out or is restricted, this applies also in respect of personal liability for damage compensation on the part of employees, workers, colleagues, agents and subcontractors of Cellro. Persons, who work in the factory area of Cellro or of a principal of Cellro for fulfilling the contract, have to observe the conditions of the relevant works regulations. The liability for accidents, which might befall these persons in the factory area, is ruled out, insofar as they were not caused by intentional or grossly negligent violation of obligations by legal representatives of Cellro or of its subcontractors. The supplier

is obliged to provide for adequate measures for damage protection and minimization.

9. Non-disclosure

The supplier promises to treat the conclusion of the contract with Cellro as confidential. References to a business connection with Cellro can be made only with its written consent in the publicity and public relations activities of the supplier. The inclusion in lists of references likewise requires the consent of Cellro. The supplier promises to treat as confidential all information and facts not yet made public, which come to be known by him through the business connection with Cellro. Sub-suppliers are also to be subjected to this regulation correspondingly. Documents and production means of all types, like specimens, drawings, models, tools, rules for calculations etc, which Cellro provides to the supplier and pays to the supplier, are to be kept confidential and on demand by Cellro to be returned immediately in proper condition, without retaining copies, individual pieces etc. This is to be done at the latest as soon as the order is completed or it becomes clear that no order would follow. For every case of violation of the obligations specified in this item the supplier has to pay to Cellro a penalty amounting to 10 % of the gross value of the relevant order or of the goods produced with the relevant tools. So long as a penalty is demanded, it is to be paid regardless of the claims for damage compensation. If several orders were issued, the calculation of the penalty is to be based on the total delivery volume. The right to enforcement of a higher damage in any individual case is reserved by Cellro.

10. Obligation to Supply Spare Parts

The supplier promises to continue the supply of spare parts and wearingout parts for at least ten more years after the last delivery. For spare parts the above specified payment and warranty conditions apply.

11. Final Provisions

For these business conditions and for the entire legal relations between Cellro and the supplier exclusively the Dutch laws will be apply. The place of performance for all obligations arising from this contractual relationship is either De Hague or the place of use specified by Cellro. The place of jurisdiction for all disputes arising from this contractual relationship, and about its formulation and its validity, so long as the supplier is a businessman or a juridical person set up by public law or a public-law special scheme, is Den Hague; Cellro is however also entitled to prosecute the supplier in the place of his registered office. All agreements, which are concluded between Cellro and the supplier for the purpose of execution of this contract, are recorded in writing in this contract. Supplementary agreements need to be in written form. This applies also to doing away with the need for the written form. If a clause in these business conditions or a clause within the scope of other agreements is or becomes invalid, this will not affect the validity of all other clauses or agreements. It should be replaced by a valid clause, which comes closest to the intention of the parties. Cellro refers the supplier as per § 33 BDSG to the fact that data related to individuals is stored and processed.

General Supply Conditions of CELLRO B.V.

(version EN-17-07-2014)

Section A: General stipulations

Article 1 Definitions/General

In these General Supply Conditions, the following is understood by:

"general conditions": the General Supply Conditions of CELLRO B.V.;

"CELLRO": the private limited company CELLRO B.V., based in Veenendaal, also trading under the name "CELLRO" and "CELLRO Robotcellen";

"the customer": the counter party of CELLRO, the (prospective) buyer or (prospective) client;

"assignment confirmation": written verification of an agreement between CELLRO and the customer;

"parties": CELLRO and the customer together.

1.1 These general conditions apply to all quotes made by CELLRO and all agreements concluded by CELLRO.

1.2 Deviation from these general conditions is only permitted if agreed in writing.

1.3 The customer's general conditions do not apply and are explicitly excluded.

1.4 If any stipulation in these general conditions is void or is annulled, the remaining stipulations will remain in effect.

Article 2 Offer and agreement

2.1 All offers by CELLRO are without obligation.

2.2 An agreement between CELLRO and the customer will have been reached once both parties have signed an assignment confirmation.

2.3 The prices of CELLRO always exclude VAT.

Article 3 Delivery period

3.1 CELLRO commits itself towards the client, to deliver items consistent with the description, quality and quantity described in the order confirmation.

3.2 A delivery date agreed by the parties can be extended by CELLRO if circumstances present themselves that could not have been foreseen at the moment the agreement was made.

3.3 CELLRO will not be deemed in breach if it simply fails to honour an agreed delivery period. In all cases, even when the parties have explicitly agreed an ultimate delivery date in writing, CELLRO will be deemed in breach for exceeding the delivery period once the customer has declared, in writing, that CELLRO is in default and has offered a reasonable time frame for CELLRO to still honour its obligations.

3.4 Breach of an agreed delivery date does not entitle the counter party to compensation.

Article 4 Execution

4.1 CELLRO is entitled to have activities carried out by third parties, if this is necessary to ensure correct implementation of the agreement.

4.2 The customer must always timely provide CELLRO with all data or information, and all cooperation, needed to correctly implement the agreement, which includes access to its buildings. If, when cooperating in the implementation of an agreement, the customer deploys his own personnel, this personnel must possess the required knowledge, experience, capacities and qualities.

4.3 If an agreement is reached to execute the agreement in phases, CELLRO is entitled to suspend activities that are part of the next phase until the customer has confirmed, in writing, the results of the last completed phase.

Article 5 Delivery

5.1 The customer is obligated to receive the deliverables at the moment they are delivered or at the moment when they are made available to him. If delivery is not possible due to a cause attributable to the customer, the deliverables will be stored at the account and risk of the customer.

5.2 From the moment of delivery, the delivered items will be for the account and risk of the customer.

5.3 CELLRO is entitled to deliver the deliverables in parts, and to individually invoice that which has been delivered.

Article 6 Examination and objections

6.1 At the time of delivery - or as soon as possible afterwards - the customer must examine whether the quality and quantity of the delivered items is consistent with that which has been agreed.

6.2 Potential errors must be announced within three days of delivery. Shortcomings that are not immediately visible, must be announced in writing within three weeks of them being discovered and, at the latest, within 12 months after delivery.

6.3 If, in accordance with the previous section, an objection is announced on time, the customer continues to be responsible for acceptance and payment of purchased items.

Article 7 Changes to an agreement

7.1 If, when executing an agreement, it becomes apparent that it is necessary to change and/or supplement the content of the agreement in question to ensure it is executed properly, the parties will do this in a timely manner and after mutual consultation.

7.2 All costs incurred in an agreement as a result of changes and/or additions, will be regarded as additional or reduced work. In case of additional work, CELLRO is entitled to send an invoice to the customer once the parties have reached agreement about the additional work.

Article 8 Payment

8.1 Payment will take place within 30 days of invoice date. If the parties have agreed payment in instalments, payment must take place in accordance with the payment schedule included in the offer.

8.2 CELLRO is always entitled to request a guarantee for payments.

8.3 If payment has not been received by CELLRO within a 30-day period, the customer will legally be in breach and will owe CELLRO legal transaction interest, without the need for a letter of reminder or formal notice. Further, all reasonable costs incurred to obtain legal settlement will be for the account of the customer, with these costs being determined by the parties based on the rates of the Dutch Law Society, unless CELLRO demonstrates that higher costs have been incurred.

Article 9 Intellectual property and authorship rights

9.1 All intellectual and industrial property rights on delivered, developed or supplied equipment, software, databases or other materials within the agreement, like analyses, designs, documentation, reports, offers, and materials used to prepare them, belong solely to CELLRO, its licence providers or its suppliers. If applicable, the customer will only receive user rights that are explicitly awarded under these user conditions and by law. All other or additional rights of the customer to reproduce software, data files or other materials, are excluded. The user rights awarded to the customer are non-exclusive and cannot be transferred to third parties.

9.2 The customer releases CELLRO from claims by third parties concerning intellectual property rights on the materials or data provided by the customer during the execution of an agreement.

9.3 If the customer issues CELLRO with information carriers, electronic files or software, the customer guarantees that it is free of viruses and defects.

9.4 CELLRO retains all rights and authorisations to which CELLRO is entitled under the Copyright Act.

9.5 The customer is not permitted to modify items that have been issued, made available or loaned, unless this is a natural consequence of their nature or has been otherwise agreed in writing. Further, the

customer is not permitted to move or remove characteristics or identifying elements that CELLRO has introduced to its materials and equipment.

9.6 If the customer enters bankruptcy, the customer loses his right to use software that has been supplied to him.

Article 10 Confidentiality

Each party guarantees that all data received from the other party, which one knows or should know is confidential in nature, will be kept secret unless subject to a legal obligation to release the data. In any case, data will be deemed confidential if it has been identified as such by one of the parties. Confidential data can only be copied, shown to third parties, released into the public domain or used upon receipt of written consent from the other party.

Article 11 Guarantee

11.1 CELLRO provides a guarantee for the items it has delivered, for a period of maximum twelve months from acceptance by the customer, against all failings in the construction or assembly, if that failing prevents the delivered item from being operated normally. Acceptation by the customer involves written acceptance of the delivered goods once they have been commissioned by CELLRO.

11.2 If the delivered items do not fulfil the guarantee mentioned in section 1, CELLRO will, within a reasonable period, decide to (partly) replace or repair them. In case of replacement, the customer already agrees to return the to-be-replaced component to CELLRO and to transfer ownership to CELLRO.

11.3 The guarantee does not apply if the defect has been caused by unqualified or inappropriate use, normal wear and tear or failure to maintain, in cases of force majeure, or if the customer or third parties - without written consent from CELLRO - have made or have tried to make changes to the items or components of them, or have used them for purposes other than intended for the items in question.

11.4 If the guarantee provided by CELLRO relates to items or components produced by third parties, the guarantee will be limited to that which is supplied by the producer of those items or components.

11.5 Repair or delivery of an item or components during the guarantee period does not result in the guarantee period being extended.

Article 12 Liability

12.1 The total liability of CELLRO for attributable failures in fulfilling the agreement is limited to compensation for direct damage up to a maximum amount equivalent to the price negotiated in that agreement (excl. VAT).

12.2 Direct damage only refers to:

- reasonable costs incurred to determine the cause and the scale of the damage, so long as the determination relates to direct damage as defined in these general conditions;

- reasonable costs that the customer will have to incur in order to make the inadequate performance of CELLRO consistent with the agreement;

- reasonable costs incurred to prevent or limit damage, if the customer can demonstrate that these costs have led to a limitation of direct damage as defined in these general conditions;

12.3 CELLRO is not liable for indirect damage, including though not restricted to, consequential damage, loss profits, missed discounts and damage caused by business stagnation.

12.4 The customer cannot acquire any rights from advice or information received from CELLRO if this has no relevance to the agreement concluded between both parties.

12.5 CELLRO is not liable for damage, in whichever shape or form, caused by inaccurate and/or incomplete data issued by the customer.

12.6 The liability limitations for direct damage found in this article do not apply if the damage can be attributed to deliberate actions or gross negligence on the part of CELLRO or its subordinates.

Article 13 Annulment

13.1 CELLRO is entitled to annul any agreement with the customer without legal intervention, at the moment that the customer is declared bankrupt, requests judicial settlement, when a request from the customer, a natural person, is granted by the court to implement a legal remission of debt, or if the customer loses the right to dispose of property as a result of seizure, appointment of guardian or other cause, or if the customer is no longer in a position to fulfil his financial obligations.

13.2 Mutual claims will become immediately demandable upon annulment.

Article 14 Retention of title

14.1 All items provided to the customer remain the property of CELLRO until the moment that the customer has fulfilled his obligations concerning an agreement with CELLRO for delivered or to-be-delivered goods, performed or to-be-performed activities, as well as obligations in potential claims for shortcomings in honouring an agreement.

14.2 The customer is not entitled to pledge or in any way encumber items that are subject to retention of title.

14.3 If third parties seize supplied items that are subject to retention of title, or want to claim or exercise rights on them, then the customer is obligated to immediately inform CELLRO.

14.4 If CELLRO's retention of title on the supplied items is nullified as a result of accession or merger, the recipient has a right of pledge on the acceded or merged items, on behalf of CELLRO, in order to safeguard all that the customer owes or could owe to CELLRO.

CELLRO is always entitled to carry out all actions - and is, if necessary, thus irrevocably authorised by the customer to act on his behalf - needed to establish this right of pledge (explicitly including establishing the right of pledge in an authentic or registered private deed). The customer agrees to immediately cooperate in this matter when requested by CELLRO.

14.5 The customer agrees to insure, and continue to insure, items that have been delivered under retention of title against fire, explosion or water damage, as well as against theft, and to provide access to this policy upon first request.

14.6 If CELLRO wants to exercise the property rights mentioned in this article, the customer already gives unconditional and irrevocable consent to CELLRO or third parties it appoints, to access all areas where the property of CELLRO is found and to also recover the items in question.

Article 15 Force majeure

15.1 There will be a case of force majeure on the part of CELLRO if, after an agreement is made, CELLRO is hindered in fulfilling its obligations in that agreement, or in preparing for them, as a result of war, risk of

war, civil war, unrest, violence, fire, water damage, flooding, labour strikes, company sit-ins, expulsion, import and export restrictions, government measures, defects to machines and disturbances in energy supply. This applies to the company of CELLRO and third parties from whom CELLRO must fully or partially obtain necessary materials or raw materials, and to storage and transport, potentially under own supervision, and to all other causes that can be attributed risk or fault beyond the control of CELLRO.

15.2 If the delivery is delayed by more than 6 months as a result of force majeure, parties are entitled to annul an agreement. If the customer wants to annul an agreement, an agreement can only be regarded as annulled if CELLRO has consented to the annulment declaration in writing. In case of annulment as identified here, CELLRO is only entitled to compensation for the costs it has incurred.

Article 16 Applicable law and qualified court

16.1 All offers issued by CELLRO and all agreements made by CELLRO are exclusively subject to Dutch law. The Vienna Sales Convention is not applicable.

16.2 The court in the district where CELLRO is based is exclusively authorised to pass judgement on disputes that originate from an agreement between the parties.

16.3 Parties will only take legal recourse once all efforts have been exhausted to mutually resolve the dispute.

Section B: Maintenance and services

The stipulations identified under section B are, in addition to the General Stipulations in section A of these general conditions, applicable if CELLRO performs maintenance or provides services, such as, for example, advice, training, courses and secondment. The stipulations in this section in no way prejudice the general stipulations in section A.

Definition:

In this section, the following is understood by:

"disruption": non-compliance, insufficient compliance or non-continuous compliance with the specifications of items sold and delivered by CELLRO to the customer;

Article 17 Maintenance

17.1 The contents and scope of the maintenance to be provided by CELLRO, and any accompanying service levels, will be established in a separate written agreement between the parties. In the absence of this agreement, CELLRO is obligated to attempt to resolve disruptions within a reasonable timeframe. Maintenance on disruptions will be carried out by CELLRO during normal working hours on working days.

17.2 CELLRO will make a telephone helpdesk available to the customer for telephone assistance and for reporting disruptions.

Article 18 Execution of services

18.1 CELLRO will do everything to ensure that agreed services are performed to the best of its ability.

18.2 If an agreement has been reached to perform the services in phases, CELLRO is entitled to suspend the start of services that are part of the next phase until the customer has confirmed, in writing, the results of the last completed phase.

18.3 If a services agreement has been established with the aim of a particular person executing it, CELLRO is always entitled, after consultation with the customer, to replace this person with one or more other persons with the same qualifications.

18.4 All costs relating to the services supplied by CELLRO are owed once per calendar month after completion.

Article 19 Additional work

If, with consent from the customer, CELLRO has performed activities that fall outside the description and scope of the agreed services, these services will be remunerated by the customer as additional work.

Article 20 Training

20.1 Registrations for a training course can be cancelled without costs up to one month before the start date of the training. If the training is cancelled within a period of a month to fifteen days prior to the start of the training, half of the training amount will be owed. If the training is cancelled after this period, or if the customer is not present or is not present on time, the entire training amount will be owed.

20.2 CELLRO will do everything to ensure that the agreed training goes ahead or, in case of e.g. unforeseen unavailability of the tutor, is rescheduled for another time. Should this not be possible, CELLRO is only entitled to reimburse the customer for already paid training costs. Further, the customer will not be entitled to make any other claims against further compliance with the agreement, including claims against non-compliance with an agreement.

20.3 All costs for the provision of training by CELLRO must always be paid before the training starts.

Article 21 Secondment

21.1 Secondment applies when CELLRO makes an employee available to the customer in order to perform activities under the leadership of the customer.

21.2 CELLRO will do everything to ensure that the same employee will be seconded for the duration of the agreement.

21.3 The customer is entitled to request the seconded employee to be replaced if s/he demonstrably fails to comply with the agreed quality requirements, or in case of long-term illness or cancellation of employment of the seconded employee. CELLRO will then do everything to second the most highly qualified employee to the customer as a replacement. If replacement is not possible, or is not immediately possible, the customer will not be entitled to make any other claims against further compliance with the agreement, including all the customer's claims against non-compliance with an agreement.

21.4 CELLRO accepts no liability for the selection of, or the (result of the) activities of, the seconded employee.